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10200 MAIL ROOM

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:) Examiner: Unknown
Thomas J. Walsh)
Serial No.: 09/773,297) Art Unit: Unknown
Filed: January 31, 2001)
For: SOFTWARE QUALITY)
ASSURANCE MANAGEMENT)
SYSTEM)
Attorney Docket No.:) Cleveland, Ohio 44114
LUT 2 0053) March 28, 2001

SUBMISSION OF FORMAL DRAWINGS

Assistant Commissioner For Patents
Washington, D.C. 20231

Dear Sir:

Applicant submits **six (6)** sheets of formal drawings, including Figs. 1-6, in connection with the above-identified application.

Although it is believed no fee is necessary, any deficiency in fees should be charged to Lucent Technologies Deposit Account No. 12-2325.

Respectfully submitted,

FAY, SHARPE, FAGAN,
MINNICH & MCKEE, LLP

March 28, 2001
Date

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FIG. 1

DISTRIBUTED HARDWARE SHOWING INTERRELATIONSHIP BETWEEN CLIENT AND SERVER

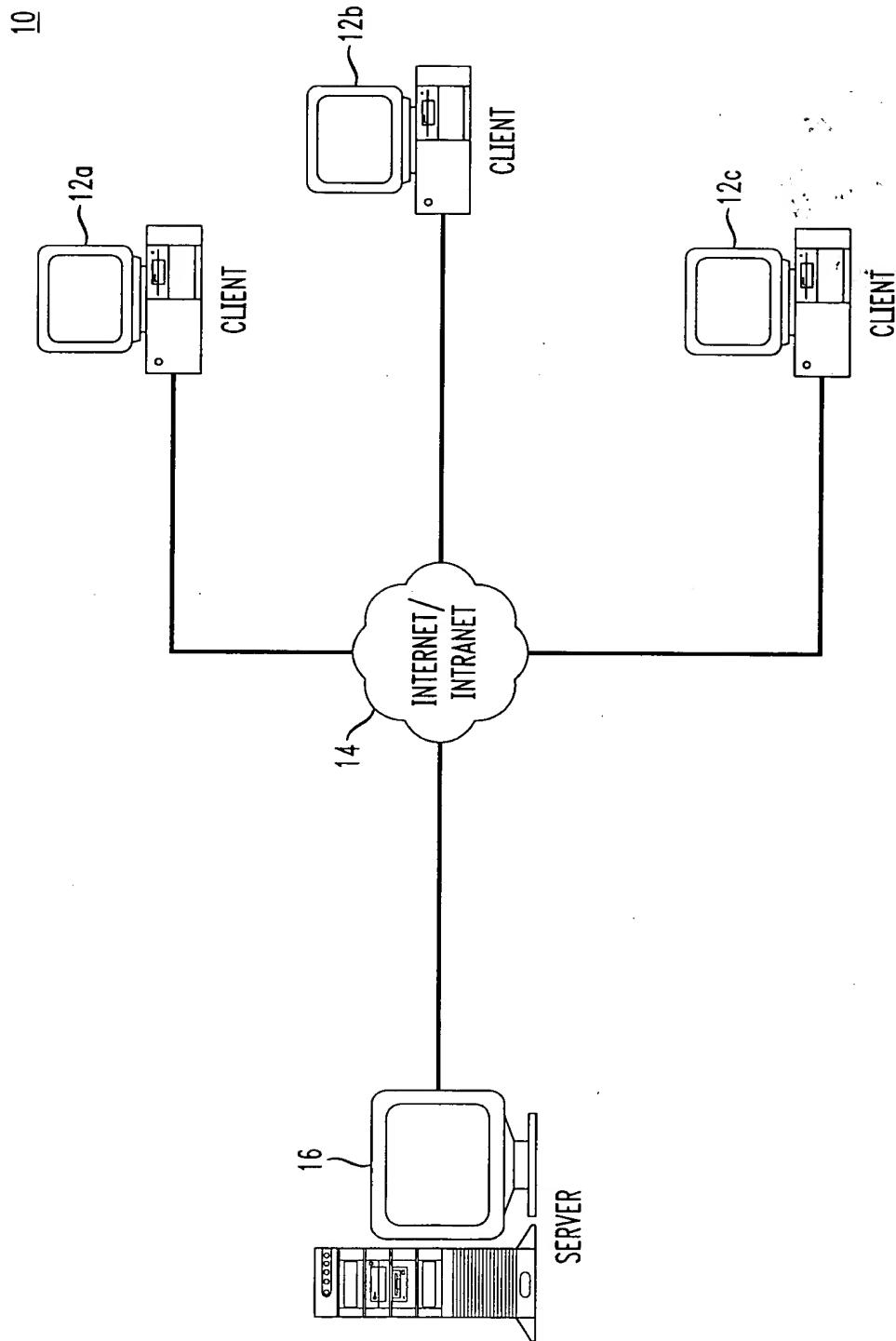


FIG. 2

BLOCK DIAGRAM

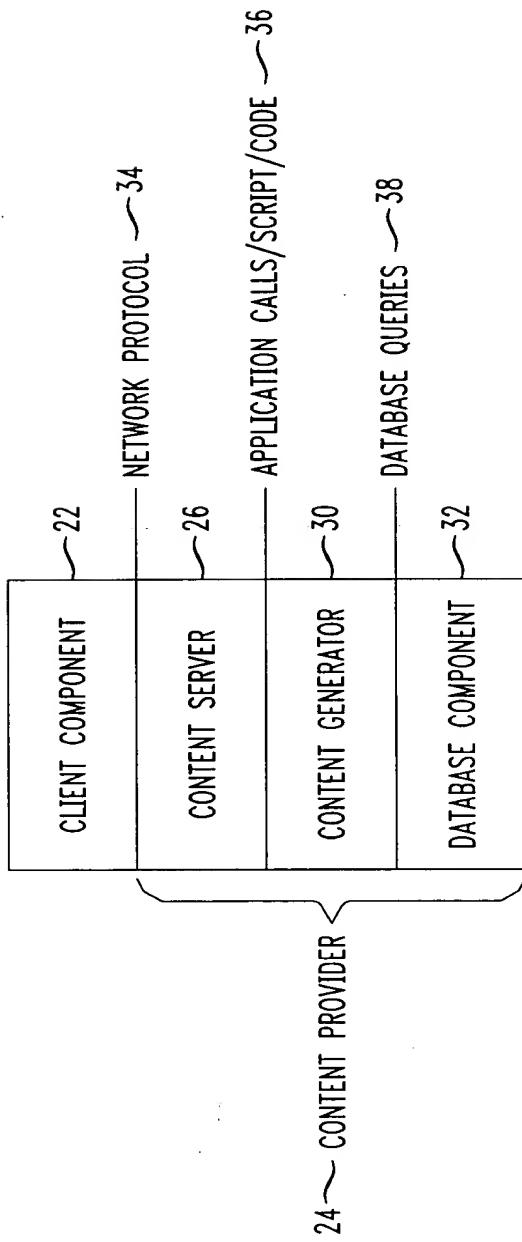
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FIG. 3

HIGH LEVEL SQA MANAGEMENT SYSTEM PROCESS

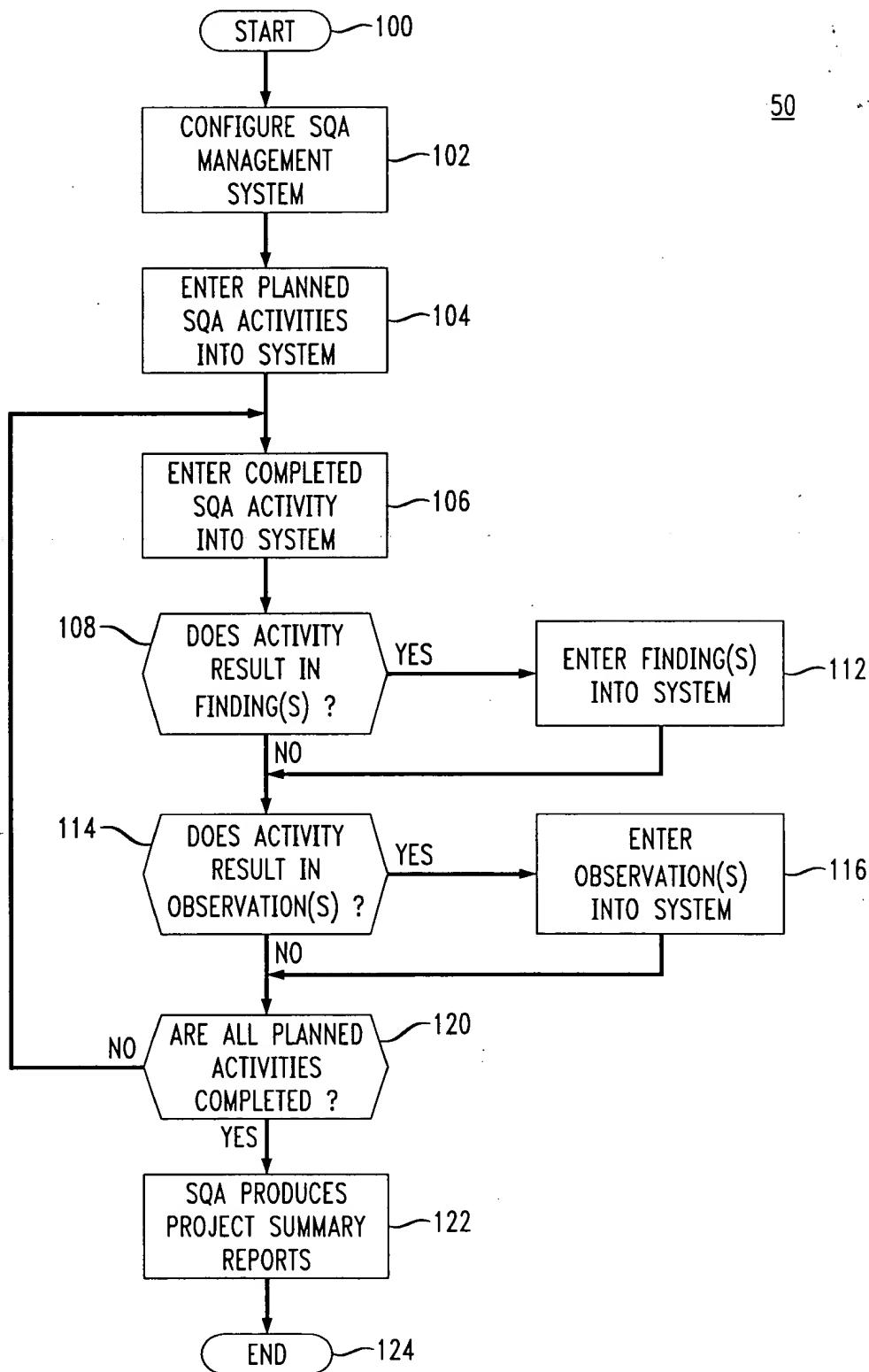
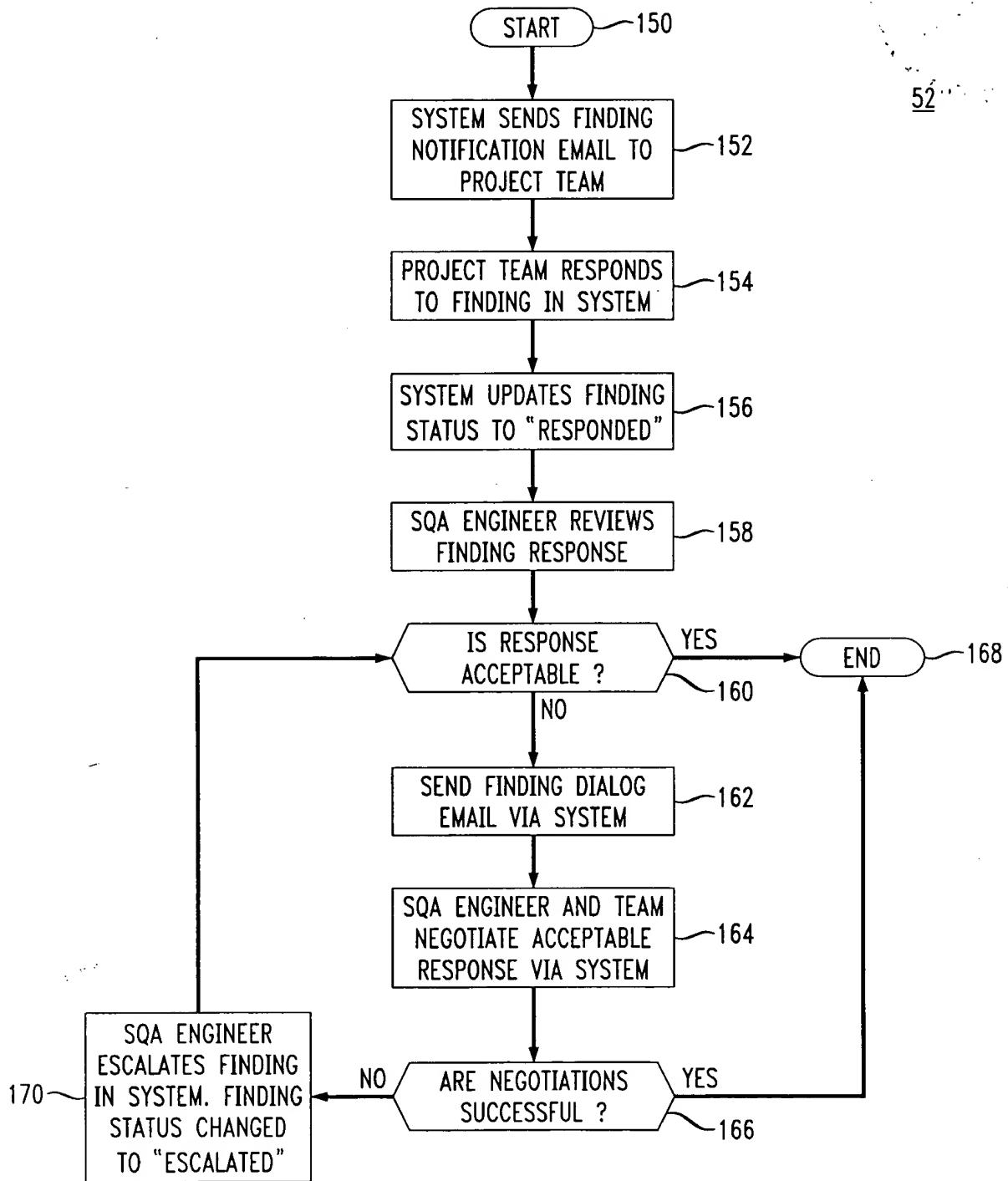


FIG. 4
FINDING NOTIFICATION AND RESPONSE PROCESS



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FIG. 5
FINDING RESOLUTION, VERIFICATION AND CLOSURE PROCESS

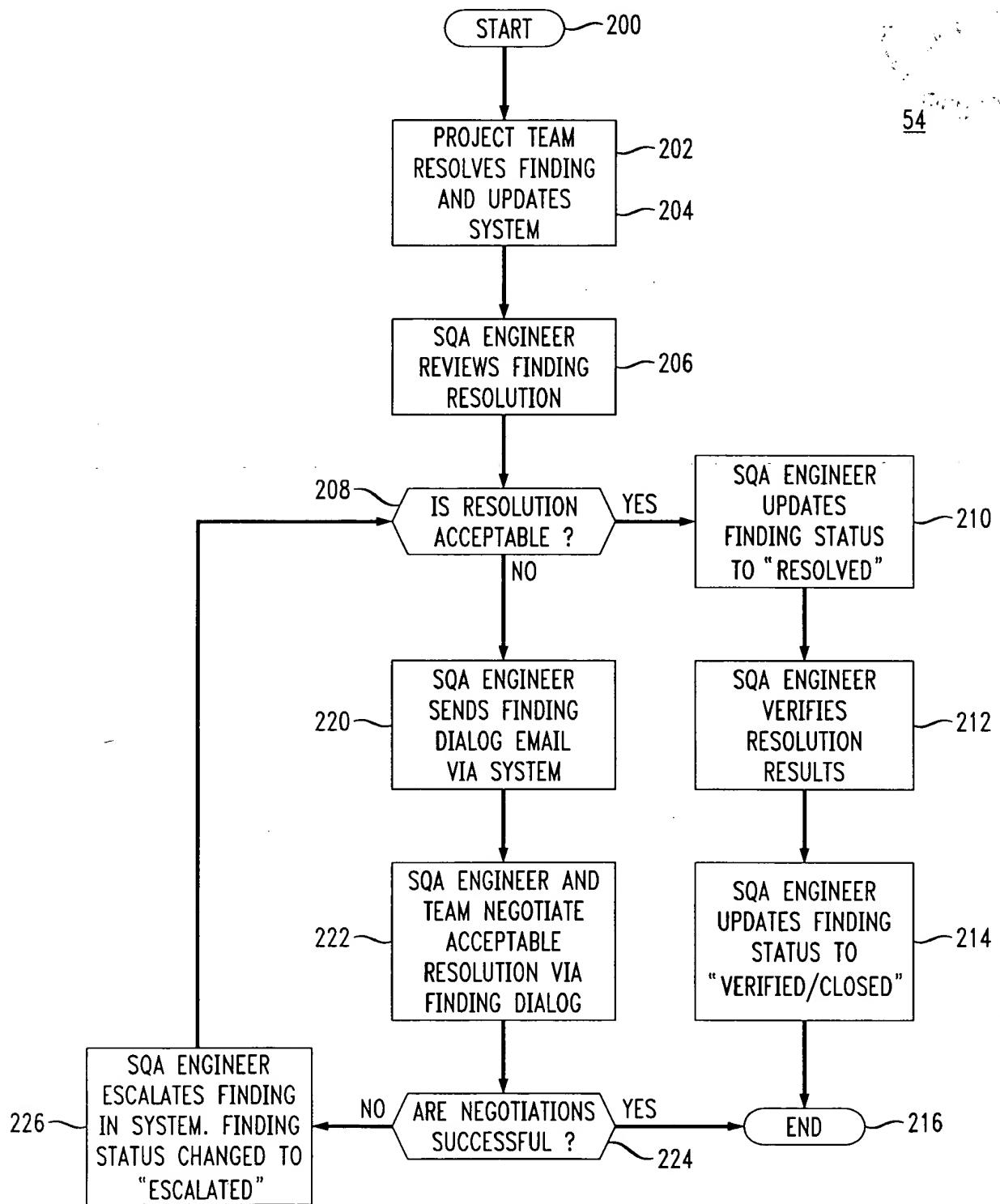


FIG. 6

WEEKLY REPORTING PROCESS

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